



**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY ANANTAPUR**  
(Established by Govt. of A.P., ACT No.30 of 2008)  
ANANTHAPURAMU – 515 002 (A.P) INDIA

**MASTER OF BUSINESS ADMINISTRATION**  
**MBA; MBA (General Management); MBA (Business Management)**  
**COMMON COURSE STRUCTURE & SYLLABI**

**SEMESTER – I**

S. No.	Course Code	Course Name	Category	Hours per week			Credits
				L	T	P	
1.	21E00101	Management & Organizational Behaviour	CC	4	0	0	4
2.	21E00102	Business Environment & Law	CC	4	0	0	4
3.	21E00103	Managerial Economics	CC	4	0	0	4
4.	21E00104	Financial Accounting for Managers	CC	4	0	0	4
5.	21E00105	Statistics for Managers	CC	4	0	0	4
6.	21E00106	Management Information Systems	CC	4	0	0	4
7.	21E00107	Business Communication Practice	SC	0	1	2	2
8.	21E00108	Information Technology Lab	SC	0	1	2	2
		<b>TOTAL</b>		<b>24</b>	<b>2</b>	<b>8</b>	<b>28</b>

**SEMESTER – II**

S.No.	Course Code	Course Name	Category	Hours per week			Credits
				L	T	P	
1.	21E00201	Financial Management	CC	4	0	0	4
2.	21E00202	Marketing Management	CC	4	0	0	4
3.	21E00203	Human Resource Management	CC	4	0	0	4
4.	21E00204	Business Research Methods	CC	4	0	0	4
5.	21E00205	Operations Research	CC	4	0	0	4
6.	21E00206	Operations Management	CC	4	0	0	4
7.		<b>General Elective – I</b>	<b>GE</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>
	21E00207a	Advanced Communication					
	21E00207b	E-Business					
	21E00207c	Industry 4.0 & Innovation					
8.	21E00208	Data Analytics Lab	SC	0	1	2	2
		<b>TOTAL</b>		<b>26</b>	<b>1</b>	<b>2</b>	<b>28</b>



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**SEMESTER - III**

S.No.	Course Code	Course Name	Category	Hours per week			Credits
				L	T	P	
1.	21E00301	Strategic Management	CC	4	0	0	4
2.	21E00302	Green Business Management	CC	4	0	0	4
3.		<b>Specialization Elective – I</b>	SE	4	0	0	4
	21E00303a	Cost and Management Accounting					
	21E00303b	Product and Brand Management					
	21E00303c	Human Resource Development					
	21E00303d	Mobile Commerce					
4.		<b>Specialization Elective – II</b>	SE	4	0	0	4
	21E00304a	Financial Institutions and Services					
	21E00304b	Consumer Behavior					
	21E00304c	Labor laws and Legislation					
	21E00304d	Supply Chain Management					
5.		<b>Specialization Elective - III</b>	SE	4	0	0	4
	21E00305a	Investment and Portfolio Management					
	21E00305b	Rural Marketing					
	21E00305c	Performance Management					
	21E00305d	Enterprise Resource Planning					
6.		<b>Specialization Elective –IV</b>	SE	4	0	0	4
	21E00306a	Auditing and Taxation					
	21E00306b	Advertising and Sales Promotion Management					
	21E00306c	Knowledge Management					
	21E00306d	Data Visualisation & Analytics					
7.		<b>General Elective – II</b> (MOOCS)	GE	2	0	0	2
	21E00307a	Entrepreneurship Development					
	21E00307b	Project Management					
	21E00307c	Business Ethics & Corporate Governance					
8.	21E00308	Business Simulation Lab	SC	0	0	2	1
9.	21E00309	Experiential Learning Project	PR	0	0	2	1
		<b>TOTAL</b>		<b>28</b>		<b>4</b>	<b>28</b>



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**SEMESTER - IV**

S.No.	Course Code	Course Name	Category	Hours per			Credits
				L	T	P	
1.		<b>Specialization Elective – V</b>	SE	4	0	0	4
	21E00401a	Financial Derivatives					
	21E00401b	Services Marketing					
	21E00401c	Organization Development					
	21E00401d	Data Communication and Network Analysis					
2.		<b>Specialization Elective – VI</b>	SE	4	0	0	4
	21E00402a	International Financial Management					
	21E00402b	International Marketing					
	21E00402c	Global Human Resource Management					
	21E00402d	Corporate Information Management					
3.	21E00403	Project Work	PR	0	0	20	10
		<b>TOTAL</b>		<b>8</b>		<b>20</b>	<b>18</b>



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Course Code	MANAGEMENT & ORGANIZATIONAL BEHAVIOUR	L	T	P	C
21E00101			4	0	0
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To impart basic conceptual knowledge on Management theories and Practices</li> <li>• To achieve higher productivity and accomplishing the goals of the organization.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand concepts, theories and practices</li> <li>• Apply theoretical knowledge in managing the organization and Know the behaviour of employees at individual, group and organisational levels at work place under different leadership styles.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 8			
Role of Management – Concept – Significance – Functions – Principles of Management - Patterns of Management: Scientific – Behavioural – Systems – Contingency.					
<b>UNIT - II</b>		Lecture Hrs: 12			
Decision Making & Controlling – Process – Techniques. Planning – Process – Problems — Making It Effective Controlling - System of Controlling – Controlling Techniques – Making Controlling Effective.					
<b>UNIT - III</b>		Lecture Hrs:12			
Individual Behaviour & Motivation –Understanding Individual Behaviour – Perception – Learning – Personality Types – Johari window- Transactional Analysis- Motivation– Concept of Motivation - Motivational Theories of Maslow, Herzberg, David McClelland, and Porter and Lawler					
<b>UNIT - IV</b>		Lecture Hrs:12			
Group Behavior& Leadership: Benefits of Groups – Types of Groups – Group Formation and Development. Leadership and Organizational Culture and Climate: Leadership – Traits Theory – Managerial Grid – Transactional Vs Transformational Leadership – Qualities of good leader- Women Leadership in India.					
<b>UNIT - V</b>		Lecture Hrs:12			
Organisational Behaviour–Organizing Process – Departmentation Types – Making Organizing Effective –Organisational culture- Types of culture – Organisational Culture Vs Organisational climate - Conflict management -Change Management.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Principles of Management, Koonz,Wehrich and Aryasri, Tata McGraw Hill.</li> <li>2. Organizational Behaviour: Design, Structure and Culture, Gupta, Willey</li> <li>3. Management and Organisational Behaviour, Subbarao P, Himalaya Publishing House</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Organisational Behaviour ,S.S.Khanka, S.Chand</li> <li>2. Organisational Behaviour, Stephen P. Robbins, Pearson Education</li> <li>3. Organisational Behaviour , Mishra .M.N ,Vikas</li> <li>4. Management and Organisational behaviour, Pierce Gordner, Cengage.</li> <li>5. Behaviour in Organizations, Hiriyyappa .B.New Age Publications</li> <li>6. Organisational Behaviour,Sarma, Jaico Publications.</li> <li>7. Principles of Management ,Murugesan ,Laxmi Publications</li> </ol>					



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Course Code	BUSINESS ENVIRONMENT & LAW	L	T	P	C
21E00102			4	0	0
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To Introduce business environment and various business environment factors and laws relating to business that have major repercussions on business enlighten.</li> <li>• To explain and update the changes that occur constantly in the sphere of business environment and laws .</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Acquire the knowledge on business policies and environment factors to carryout a business.</li> <li>• Understand the various laws relating to business activities</li> <li>• Conduct and plan business effectively and efficiently in the light of information on various business policies and laws.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 8			
Introduction to Business Environment:-Meaning, Components of Business Environment.-Industrial policy of 1991, Liberalization, Privatization and Globalization.					
<b>UNIT - II</b>		Lecture Hrs: 12			
Monetary, Fiscal and Trade Policy: Monetary& Fiscal Policy –,EXIM Policy, Role of EXIM Bank. Balance of Payments: <b>WTO</b> : Role and functions of WTO in promoting world trade –TRIPS, TRIMS and GATS, - Dumping and Anti-dumping measures.					
<b>UNIT - III</b>		Lecture Hrs:12			
Law-Definition -Need, classification and sources of Business Law, Law of Contract -1872 (Part-I): Nature of Contract and essential elements of a valid Contract, Offer and Acceptance. Law of Contract – 1872 (part-II): Consideration, Capacity to Contract and free consent, Legality of the object.					
<b>UNIT - IV</b>		Lecture Hrs:12			
Companies Act, 1956 (Part-I): Kinds of Companies, Formulation of Companies, Incorporation, Company Documents. Company Act, 1956 (Part-II): Company Management, Directors, Company meetings, Resolutions, Auditors, Modes of Winding-up of a company.					
<b>UNIT - V</b>		Lecture Hrs:12			
Information Technology Act, 2000: Scope and Application of ITAct, 2000- Digital signature e-governance, penalties and adjudication, cyber regulations appellate, tribunals, duties of subscribers-Right to Information Act,2005 –GST Act 2017.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Essentials of Business Environment, K.Aswathappa, Himalaya publishers.</li> <li>2. Economic Environment of Business, 7th Edition , Ahuja H.L. S.chand</li> <li>3. Mechantile Law- Garg, Sareen, Sharma, Chawla, Kalyani publishers.</li> </ol>					
<b>Reference Books:</b>					
<ul style="list-style-type: none"> <li>• Indian Economy, Dutt and Sundaram, S. Chand, New Delhi.</li> <li>• Business Environment – Text and Cases, Justin Paul, TMH.</li> <li>• Indian Economy- Misra and Puri, Himalaya.</li> <li>• Legal Aspects of Business, Ravinder Kumar, Cengage.</li> <li>• A Manual of Business Laws,S.N.Maheshwari&amp; Maheshwari, Himalaya.</li> <li>• Business law for management, K.R.Bulchandani-Himalaya Publishing.</li> <li>• Business law, R.S.N Pillai, Bhagavathi, S.Chand</li> </ul>					



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Course Code	MANAGERIAL ECONOMICS	L	T	P	C
21E00103		4	0	0	4
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To impart decision making skills at all levels of management</li> <li>• To infuse managerial theories, behavioural theories and optimization methods for effective and efficient functioning of firms.</li> <li>• To explain concept of demand, techniques to forecast demand and production analysis considering time factor.</li> <li>• To introduce market structures and price strategies applicable under different business scenarios for various products.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand the relationship of Managerial economics with other functional areas.</li> <li>• Learn the techniques and methods to predict the demand scientifically.</li> <li>• Ascertain production levels and analyse the relationship of Cost-Volume Profit.</li> <li>• Take informed decisions on price fixation under different market structures of the economy under different scenario.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 8			
Introduction to Managerial Economics: Definition, Nature and Scope, Relationship with other areas in Economics, Production Management, Marketing, Finance and Personnel, Operations research - The role of managerial economist. Objectives of the firm: Managerial theories of firm, Behavioural theories of firm, optimization techniques, New management tools of optimization.					
<b>UNIT - II</b>		Lecture Hrs: 12			
Theory of Demand: Demand Analysis – Law of Demand - Elasticity of demand, types and significance of Elasticity of Demand. Demand estimation – Marketing research approaches to demand estimation. Need for Demand forecasting, forecasting techniques.					
<b>UNIT - III</b>		Lecture Hrs:12			
Production Analysis: Production function, Isoquants and Isocosts, Production function with one/two variables, Cobb-Douglas Production Function, Returns to Scale and Returns to Factors, Economies of scale- Cost concepts - cost-output relationship in the short run and long run, Average cost curves - Break Even Analysis.					
<b>UNIT - IV</b>		Lecture Hrs:12			
Market Structure and Pricing practices: Features and Types of different competitive situations - Price-Output determination in Perfect competition, Monopoly, Monopolistic competition and Oligopoly. Pricing philosophy – Pricing methods in practice: Price discrimination, product line pricing. Pricing strategies: skimming pricing, penetration pricing, Loss Leader pricing. Pricing of multiple products.					
<b>UNIT - V</b>		Lecture Hrs:12			
Inflation and Business Cycles:-Definition and meaning-characteristics of Inflation- types of inflation - effects of inflation- Anti-Inflationary methods - Definition and characteristics of business cycles-phases of business cycle - steps to avoid business cycle					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Managerial Economics, Dwivedi D.N. Vikas Publishers</li> <li>2. Managerial Economics, Gupta, TMH</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Managerial Economics, Pearson Education, James L.Pappas and EngeneF.Brigham</li> <li>2. Managerial Economics, Suma Damodaran, Oxford.</li> </ol>					





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| <ol style="list-style-type: none"><li>3. Macro Economics by MN Jhingan-Oxford</li><li>4. Managerial Economics- Dr.DM.Mithani-Himalaya Publishers</li><li>5. Managerial Economics-Dr.H.L Ahuja-S.Chand and Com pvt ltd, NewDelhi</li><li>6. Managerial Economics by Dominick Salvatore, Ravikesh Srivastava- Oxford University press. Managerial Economics by Hirschey- Cengage Learning</li></ol> |
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<b>Online Learning Resources:</b>
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<a href="https://onlinecourses.nptel.ac.in/noc21_mg90/preview">https://onlinecourses.nptel.ac.in/noc21_mg90/preview</a>
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Course Code	FINANCIAL ACCOUNTING FOR MANAGERS	L	T	P	C
21E00104			4	0	0
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To introduce accounting , accounting rules, accounting process and preparation of financial statements.</li> <li>• To explain methods of valuation of assets,</li> <li>• To explore the meaning and interpretation of financial statements through ratio analysis technique.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Prepare the financial statements with accounting knowledge</li> <li>• Value the assets of the business organizations under different methods</li> <li>• Analyse the financial performance and position of the business organization and interpret the results from the point of company and investor</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 8			
Introduction to Accounting: Definition, Importance, Objectives and principles of accounting, uses of accounting and book keeping Vs Accounting, Single entry and Double entry systems, classification of accounts – rules of debit & credit. (Only theory)					
<b>UNIT - II</b>		Lecture Hrs: 12			
The Accounting Process: Overview, Books of Original Record; Journal and Subsidiary books, ledger, Trial Balance, Final accounts: Trading accounts- Profit & loss accounts- Balance sheets with adjustments. (Problems on Only Final Accounts)					
<b>UNIT - III</b>		Lecture Hrs:12			
Valuation of Assets: Introduction to Depreciation- Methods (Simple problems from Straight line method, Diminishing balance method and Annuity method). Inventory Valuation: Methods of inventory valuation (Simple problems from LIFO, FIFO).					
<b>UNIT - IV</b>		Lecture Hrs:12			
Financial Analysis -I Analysis and interpretation of financial statements from investor and company point of view, Liquidity, leverage, solvency and profitability ratios – Du Pont Chart (A Case study on Ratio Analysis).					
<b>UNIT - V</b>		Lecture Hrs:12			
Financial Analysis-II: Objectives of fund flow statement - Steps in preparation of fund flow statement, Objectives of Cash flow statement- Steps in Preparation of Cash flow statement – Analysis of Cash flow and Funds flow statements - Funds flow statement Vs Cash flow statement. (Only theory).					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Financial Accounting, Dr.S.N. Maheshwari and Dr.S.K. Maheshwari, Vikas Publishing House Pvt. Ltd.,</li> <li>2. Accountancy .M P Gupta &amp;Agarwal ,S.Chand</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Financial Accounting ,P.C.Tulisan ,S.Chand</li> <li>2. Financial Accounting for Business Managers, Asish K. Bhattacharyya, PHI</li> <li>3. Financial Accounting Management An Analytical Perspective, Ambrish Gupta, Pearson Education</li> <li>4. Accounting and Financial Management, Thukaram Rao, New Age Internationals.</li> <li>5. Financial Accounting Reporting &amp; Analysis, Stice&amp;Stice, Thomson</li> <li>6. Accounting for Management, Vijaya Kumar, TMH</li> <li>7. Accounting for Managers, Made Gowda, Himalaya</li> </ol>					



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8. Accounting for Management ,N.P.Srinivasan, &M.ShakthivelMurugan, S.Chand

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<https://www.coursera.org/learn/wharton-accounting>



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Course Code	STATISTICS FOR MANAGERS	L	T	P	C
21E00105			4	0	0
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain descriptive statistics and inferential statistics</li> <li>• To introduce various measurements used to describe the data and interpret the results of the data analysis.</li> <li>• To describe the concept of probability, theorems, and types of probability distributions of data.</li> <li>• To impart the computational, analytical and interpretation skills using the data</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand statistical techniques popularly used to describe the data in managerial decision making.</li> <li>• Know the procedure involved in inferential statistics and appropriate tests for given data.</li> <li>• Learn the computational skill, interpretation of results of the data analysis.</li> <li>• Analyse and differentiate various types of data distribution and its probability distribution.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 12			
Introduction of statistics – Nature & Significance of Statistics to Business, Measures of Central Tendency: Mean – Median – Mode ; Measures of Dispersion: range, quartile deviation, mean deviation, standard deviation, coefficient of variation.					
<b>UNIT - II</b>		Lecture Hrs: 12			
Correlation & Regression : Introduction, Significance and types of correlation – Measures of correlation – Co-efficient of correlation. Regression analysis – Meaning and utility of regression analysis – Comparison between correlation and regression – Properties of regression coefficients-Rank Correlation.					
<b>UNIT - III</b>		Lecture Hrs:12			
Probability – Meaning and definition of probability – Significance of probability in business application – Theory of probability: Addition and multiplication – Binominal distribution– Poisson distribution – Normal distribution.					
<b>UNIT - IV</b>		Lecture Hrs:12			
Testing of Hypothesis- Hypothesis testing: One sample and Two sample tests for means and proportions of large samples (z-test), One sample and Two sample tests for means of small samples (t-test), ANOVA Test : One-way and two way ANOVA .					
<b>UNIT - V</b>		Lecture Hrs: 08			
Non-Parametric Methods: Importance of Non-Parametric method – difference between parametric and non-parametric methods; Chi-square test : Test of Goodness of fit - test for Independence of Attributes; Sign test: One sample and paired samples data.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Statistical Methods, Gupta S.P., S.Chand.Publications</li> <li>2. Business Statistics, J.K.Sharma, Vikas house publications house Pvt Ltd</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Statistics for Management, Richard I Levin, David S.Rubin, Pearson,</li> <li>2. Complete Business Statistics, Amir D. Aezel, Jayavel, TMH,</li> <li>3. Statistics for Management, P.N.Arora, S.Arora, S.Chand</li> <li>4. Statistics for Management ,Lerin, Pearson Company, New Delhi.</li> <li>5. Business Statistics for Contemporary decision making, Black Ken, New age publishers.</li> <li>6. Business Statistics, Gupta S.C &amp; Indra Gupta, Himalaya Publishing House, Mumbai</li> </ol>					



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**MASTER OF BUSINESS ADMINISTRATION**  
**MBA; MBA (General Management); MBA (Business Management)**  
**COMMON COURSE STRUCTURE & SYLLABI**

**Online Learning Resources:**

[https://onlinecourses.swayam2.ac.in/cec20\\_mg13/preview](https://onlinecourses.swayam2.ac.in/cec20_mg13/preview)

[https://onlinecourses.nptel.ac.in/noc20\\_mg23/preview](https://onlinecourses.nptel.ac.in/noc20_mg23/preview)

<https://iimbx.iimb.ac.in/statistics-for-business-i/>



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**COMMON COURSE STRUCTURE**

Course Code	MANAGEMENT INFORMATION SYSTEMS	L	T	P	C
21E00106			4	0	0
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To provide the basic concepts of data and Management Information System and utility of the MIS for the managerial decisions.</li> <li>• To Explain Management of Information system, MIS design and implementation process in an organisation.</li> <li>• To discuss security, ethical and social issues in management of Information system.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Know Management of Information system scope, application and challenges in managing MIS.</li> <li>• Understand traditional and modern approaches for data resource management and models.</li> <li>• Evaluate product based and process based cost and benefit to implement and maintain MIS in an organization.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 8			
MIS An overview- Introduction, Need for MIS and IT nature and scope of MIS, MIS characteristics, Structure of MIS, role of MIS in global business. Challenges of Managing MIS.					
<b>UNIT - II</b>		Lecture Hrs: 12			
Data resource management- Data base concepts, The traditional approaches, the modern approaches (Data base management approaches) DBMS, Data models, Data ware housing and mining.					
<b>UNIT - III</b>		Lecture Hrs:12			
Business application of IS- Enterprise systems, ERP, CRM, SCM, DSS, Types of decisions, Decision support techniques, Decision making and Role of MIS, Business intelligence and Knowledge management systems.					
<b>UNIT - IV</b>		Lecture Hrs:12			
Management of IS- Project planning, SDLC, System development models, Project management, system analysis, system design, Implementation process, Product based MIS evaluation, Cost /Benefit based evaluation, Process based calculation, System maintenance					
<b>UNIT - V</b>		Lecture Hrs:12			
Security, Ethical & Social Issues : IS security threats, Protecting IS, IS Security Technologies, The disaster recovery plan, IS Ethical Issues, social issues.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. MIS –Managerial Perspective, D.P.Goyal, Vikas Publications.</li> <li>2. Management Information Systems Text &amp; Cases, W S Jawadekar, Tata McGraw-Hill.</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Management Information Systems, C Laudon and Jane P.Laudon, et al, Pearson Education.</li> <li>2. MIS, Hossein Bidgoli, Nilanjan Chattopadhyay, Cengage Learning</li> <li>3. Introduction to Information Systems, Rainer, Turban, Potter, WILEY-India.</li> <li>4. Management Information Systems, James A. Obrein, Tata McGraw-Hill .</li> <li>5. Cases in MIS, Mahapartra, PHI.</li> <li>6. Management Information Systems, Gordon B. Davis &amp; Margrethe H.Olson, Tata McGraw-Hill .</li> </ol>					
<b>Online Learning Resources:</b>					
<a href="https://onlinecourses.nptel.ac.in/noc20_mg60/preview">https://onlinecourses.nptel.ac.in/noc20_mg60/preview</a> <a href="https://nptel.ac.in/courses/110/105/110105148/">https://nptel.ac.in/courses/110/105/110105148/</a> <a href="https://onlinecourses.swayam2.ac.in/cec21_ge05/preview">https://onlinecourses.swayam2.ac.in/cec21_ge05/preview</a>					



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**COMMON COURSE STRUCTURE & SYLLABI**

Course Code	SKILL ORIENTED COURSE	L	T	P	C
21E00107	BUSINESS COMMUNICATION PRACTICE	0	1	2	2
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain communication concepts</li> <li>• To develop the students' competence in communication at an advanced level.</li> <li>• To demonstrate communication skills viz., listening, speaking, reading and writing with teaching aids.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand the communication concepts and</li> <li>• Improve communication and competence skills</li> <li>• Obtain and apply proficiency in business communication at the workplace and professional contexts.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 8			
Concept of Communication – Significance, Scope – Communication Process – Essentials of good communication – Channels of Communication – Organisation Structure - Formal, Informal Communication – Upward, Downward, Horizontal Communication.					
<b>UNIT - II</b>		Lecture Hrs: 10			
Types of communication: Verbal – Oral Communication: Advantages and Limitations of Oral Communication, Written Communication – Characteristics, Advantages & Limitations Non verbal Communication: Sign language – Body language – Kinesics – Proxemics – Haptics: Chronemics.					
<b>UNIT - III</b>		Lecture Hrs:8			
Interpersonal Communication: Communication Styles, Managing Motivation to Influence Interpersonal Communication – Role of emotion in Inter personal Communication – Leadership styles.					
<b>UNIT - IV</b>		Lecture Hrs:8			
Barriers of Communication: Types of barriers – Technological – Socio-Psychological barriers – Overcoming barriers, Types of listening.					
<b>UNIT - V</b>		Lecture Hrs:8			
Report writing – Formal reports – Writing effective letters – Different types of business letters - Interview techniques – Communication etiquettes.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Business Communication: A Practical Approach, Naik, Willey</li> <li>2. Business Communication, C.S.Rayudu, HPH.</li> <li>3. Business Communication, Meenakshi Raman, Oxford University Press.</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Business communication, Shalini Varma, Vikas.</li> <li>2. Business Communication, Raymond V.Lesikar, Neeraja Pandit et al.,TMH</li> <li>3. Business Communications, Hudson, Jaico Publications</li> <li>4. Business communication for managers, Penrose, Raspbery, Myers, Cengage</li> <li>5. Effective Communication, Harward Business School, Harward Business Review No.1214.</li> <li>6. Essentials of Business Communication, Rajendra Pal, JS.Korlahhi, S.Chand</li> </ol>					
<b>Online Learning Resources:</b>					
<a href="https://onlinecourses.swyam2.ac.in/imb19_mg14/preview">https://onlinecourses.swyam2.ac.in/imb19_mg14/preview</a> <a href="https://online-degree.swyam.gov.in/dyp20_d02_s1_hs01/preview">https://online-degree.swyam.gov.in/dyp20_d02_s1_hs01/preview</a>					



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**COMMON COURSE STRUCTURE**

Course Code	INFORMATION TECHNOLOGY LAB	L	T	P	C
21E00108		0	1	2	2
<b>Semester</b>		<b>I</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>➤ To provide knowledge on applications of information technology and</li> <li>➤ To demonstrate the MS Office applications with hands on experience in the lab.</li> <li>➤ To explain and exhibit statistical functions of association, testing hypothesis for the data and analyse and interpret the outcome of the data.</li> </ul>					
<b>Course Outcomes (CO):</b>					
<ul style="list-style-type: none"> <li>➤ Prepare and edit the documents with effective presentation to superiors.</li> <li>➤ Obtain hands of experience in designing and editing the templates and data in the excel sheets with formulae and functions.</li> <li>➤ To test and interpret the business data outcome statistically in an effective and efficient manner.</li> </ul>					
<b>List of Experiments:</b>					
Unit -1 <b>Introduction to Hardware Component:</b> (need to explain using images or videos) Various Input output devices and their usage in corporate world- Memories (RAM/ROM) and its types– Various types of processes- Storage devices Internal vs External Unit 2 <b>Instruction to Operating System</b> (need to explain using videos) – overview of Windows 7/8.2/10/server- Ubuntu – Linux- various versions of Android- IoS – Capturing GPS enabled pictures- tools for filesharing to Mobile to Mobile- System to Mobile Unit – 3 <b>MS WORD I-</b> Over views of various Ribbons- paste special- formatting- usage of Font -Textbox- equations -line spacing – bullets- — page layouts-styles- header and footers – watermark-margins-indent- print preview-split -views- keyboard shortcut keys Unit -4 <b>MS WORD – IIMail Merge-</b> Macros- Designing a company letter pad- Time table – letter writing- overview of power point -preparation of company presentation – Unit – 5 <b>MS Power Point-</b> Creation of slides-Use of templates and slide designs for creating power point slides- use of drawings and graphics. Developing a Professional presentation on Business Plans, Institutions, Products. Power point shortcut keys					
References:					
<ul style="list-style-type: none"> <li>• Cox et all- 2007 Microsoft Office System Step-by- Step, First Edition, PHI.</li> <li>• David Whigam-Business Data Analysis Using Excel, First Edition, Oxford University Press.</li> <li>• Alexisleon, TMH, 2008, Enterprise resource planning.</li> <li>• The Oxford Hand Book of Internet studies, William.H.Dulton, Oxford.</li> </ul>					
Online learning resources/Virtual labs:					
<a href="https://www.coursera.org/specializations/excel">https://www.coursera.org/specializations/excel</a> <a href="https://www.coursera.org/specializations/everyday-excel">https://www.coursera.org/specializations/everyday-excel</a> <a href="https://www.coursera.org/learn/excel-basics-data-analysis-ibm">https://www.coursera.org/learn/excel-basics-data-analysis-ibm</a>					





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**COMMON COURSE STRUCTURE & SYLLABI**

Course Code	FINANCIAL MANAGEMENT	L	T	P	C
21E00201		4	0	0	4
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain the importance of finance function and goals of financial managers.</li> <li>• To impart the decision making skills in acquiring, allocating and utilising the funds of a company.</li> <li>• To educate on corporate restructures and corporate governance.</li> </ul>					
<b>* Standard Discounting Table and Annuity tables shall be allowed in the examination</b>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Learn the roles and goals of finance manager in a corporate structure business.</li> <li>• Acquire decision making skills regarding financing, investing, and corporate restructuring in the present competitive business environment.</li> <li>• Analyse the impact of capital structure on wealth maximization of owners and value of the company.</li> <li>• Manage current assets and current liabilities of the company in an effective and efficient way.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:08			
The Finance function: Nature and Scope. Importance of Finance function – The role in the contemporary scenario – Goals of Finance function; Profit Vs Wealth maximization (Only theory).					
<b>UNIT - II</b>		Lecture Hrs:12			
The Investment Decision: Investment decision process – Project generation, Project evaluation, Project selection and Project implementation. Capital Budgeting methods– Traditional and DCF methods. The NPV Vs IRR Debate. (Simple Problems)					
<b>UNIT - III</b>		Lecture Hrs:12			
The Financing Decision: Sources of Finance – A brief survey of financial instruments. The Capital Structure Decision in practice: EBIT-EPS analysis. Cost of Capital: The concept, Measurement of cost of capital – Component Costs and Weighted Average Cost. The Dividend Decision: Major forms of Dividends . (simple problems on only weighted average cost of capital)					
<b>UNIT - IV</b>		Lecture Hrs:12			
Introduction to Working Capital: Concepts and Characteristics of Working Capital, Factors determining the Working Capital, Working Capital cycle-Management of Current Assets – Cash, Receivables and Inventory, Financing Current Assets (Only Theory)					
<b>UNIT - V</b>		Lecture Hrs:12			
Corporate Restructures: Corporate Mergers and Acquisitions and Take-overs-Types of Mergers, Motives for mergers, Principles of Corporate Governance.(Only Theory)					
<b>Textbooks:</b>					
<ul style="list-style-type: none"> <li>• Financial management –V.K.Bhalla ,S.Chand</li> <li>• Financial Management, I.M. Pandey, Vikas Publishers.</li> <li>• Financial Management--Text and Problems, MY Khan and PK Jain, Tata McGraw- Hill</li> </ul>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Principles of Corporate Finance, Richard A Brealey etal., Tata McGraw Hill.</li> <li>2. Financial Management , Tulsian P.C. &amp; Tulsian Bharat, S.Chand</li> <li>3. Fundamentals of Financial Management, Chandra Bose D, PHI</li> </ol>					



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**COMMON COURSE STRUCTURE**

- |   |
|---|
| <ol style="list-style-type: none"><li>4. Financial Management , William R.Lasheir ,Cengage.</li><li>5. Financial Management – Text and cases, Bringham&amp; Ehrhardt, Cengage.</li><li>6. Case Studies in Finance, Bruner.R.F, Tata McGraw Hill, New Delhi.</li><li>7. Financial management ,Dr.M.K.Rastogi ,Laxmi Publications</li></ol> |
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**Online Learning Resources:**

<p><a href="https://onlinecourses.swayam2.ac.in/cec20_mg05/preview">https://onlinecourses.swayam2.ac.in/cec20_mg05/preview</a> <a href="https://onlinecourses.swayam2.ac.in/cec20_mg10/preview">https://onlinecourses.swayam2.ac.in/cec20_mg10/preview</a> <a href="https://onlinecourses.nptel.ac.in/noc20_mg31/preview">https://onlinecourses.nptel.ac.in/noc20_mg31/preview</a> <a href="https://online-degree.swayam.gov.in/dyp20_d01_s2_mg11/preview">https://online-degree.swayam.gov.in/dyp20_d01_s2_mg11/preview</a></p>
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**COMMON COURSE STRUCTURE & SYLLABI**

Course Code	MARKETING MANAGEMENT	L	T	P	C
21E00202		4	0	0	4
	<b>Semester</b>	<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain basic concepts of Marketing.</li> <li>• To describe consumer markets, segments and brand equity to survive in the competitive market.</li> <li>• To impart knowledge on creating and communicating values in the present digital marketing environment.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand the concepts of marketing and marketing strategies suitable for different products under different market environments.</li> <li>• Analyse consumer markets so as to tap global markets for the products.</li> <li>• Learn the designing managing, creating &amp; communicating value to the business in digitalised market environment.</li> <li>• Manage and designee the logistics for retailing and wholesaling as well as integrating marketing channels for business organizations.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:08			
<b>Understanding Marketing Management:</b> Concepts of Marketing, Marketing Strategies & Plans, Creating long term loyalty relationships, Marketing mix, PLC, Analyzing Competitors, Conducting Marketing research.					
<b>UNIT - II</b>		Lecture Hrs:12			
<b>Connecting with Customers &amp; Building Strong Brands:</b> Analyzing Consumer Markets, Analyzing Business Markets, Tapping into global markets, Identifying market segments and targets, Crafting Brand Positioning, Creating Brand Equity- Addressing Competition and driving growth.					
<b>UNIT - III</b>		Lecture Hrs:12			
<b>Creating &amp; Communicating Value:-</b> Setting product strategy, Designing & managing services, Introducing new market offerings. Developing pricing strategies & programmes. Designing & Managing Integrated Marketing Communications, Advertising & Sales Promotions, Events and experiences, Managing digital communication - online, social media & mobile, Personal selling.					
<b>UNIT - IV</b>		Lecture Hrs:12			
<b>Delivering Value :-</b> Managing retailing, wholesaling and logistics. Designing and Managing Integrated Marketing Channels					
<b>UNIT - V</b>		Lecture Hrs:12			
<b>Sales Management:-</b> Nature & Importance of Sales Management, Skills of sales manager, Sales objectives, Concepts of sales organization, Types of sales organization.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Marketing Management, Phillip Kotler, Kevin Lane Keller, 15<sup>th</sup> edition, Pearson.</li> <li>2. Marketing Management, Rajan Saxena, TMH</li> <li>3. Marketing Management Pillai R.S.N. &amp; Bagavathi, S.Chand</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Marketing, A South Asian Prospective, Lamb, Hair, Sharma, Mcdaniel, Cengage .</li> <li>2. Marketing in India, Text and Cases, S.Neelamegham, Vikas.</li> <li>3. Case Studies in Marketing, The Indian Context, Srinivasan, PHI.</li> <li>4. Marketing Management, V.S. Ramaswamy and S. Namakumari, McMillan.</li> <li>5. Marketing – concepts and Cases, Etzel, Walker, Stanton, Pandit, TMH.</li> <li>6. Introduction to Marketing theory and practice, Adrian Palmer, Oxford University Press.</li> </ol>					



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**COMMON COURSE STRUCTURE**

**Online Learning Resources:**

[https://onlinecourses.nptel.ac.in/noc19\\_mg48/preview](https://onlinecourses.nptel.ac.in/noc19_mg48/preview)  
[https://onlinecourses.nptel.ac.in/noc21\\_mg51/preview](https://onlinecourses.nptel.ac.in/noc21_mg51/preview)  
[https://onlinecourses.swyam2.ac.in/cec20\\_mg06/preview](https://onlinecourses.swyam2.ac.in/cec20_mg06/preview)



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**COMMON COURSE STRUCTURE & SYLLABI**

Course Code	HUMAN RESOURCE MANAGEMENT	L	T	P	C
21E00203		4	0	0	4
	<b>Semester</b>	<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To provide knowledge on functions, roles and objectives of HR managers and the policies and strategies to be followed as a HR manager.</li> <li>• To explain concepts of HR planning and methods in selection, placement, promotion and transfer of employees in an organization.</li> <li>• To inject objectives of wage and salary administration for the employees and the influencing factors in fixing and managing compensation for the employees.</li> <li>• To introduce and educate the recent trends in HR management and the methods to balance personal life and work life under complex &amp; uncertainty work environment.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Know the nature, scope, functions, roles, goals, strategies and policies of HR management.</li> <li>• Learn to design and develop HR planning related aspects.</li> <li>• Acquires knowledge on administration of monetary and non monetary benefits for the employees in the organization.</li> <li>• Learn recent trends in the human resource function and to balance the work life in the present dynamic work environment.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:08			
<b>Introduction:-</b> Meaning of HR and HRM, Nature & Scope of HRM, Functions of HRM, Role and Objectives of HRM, Personnel Management, Policies and Strategies of HRM.					
<b>UNIT - II</b>		Lecture Hrs:12			
<b>Designing and Developing HR systems:-</b> Human Resource Planning, Job Design, Job Analysis, Job Evaluation, Job Enlargement, Job Enrichment, Job Rotation, Recruitment & Selection, Placement, Promotion & Transfer.					
<b>UNIT - III</b>		Lecture Hrs:12			
<b>Compensation Management:-</b> Introduction, objectives of wages and salaries administration, influencing factors for determining compensation- Monetary and non monetary benefits.					
<b>UNIT - IV</b>		Lecture Hrs:12			
<b>Human Resource Development:-</b> Concepts, Development Function, Training and Development, Performance Appraisal & Career Planning and Development.					
<b>UNIT - V</b>		Lecture Hrs:12			
<b>Recent Trends in HRM:</b> Outsourcing, Work Life Balance, Quality Circles and Total Quality Management, Fish Bone Diagram.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Personnel and Human Resource Management – Text and cases, P. Subbarao, Himalaya.</li> <li>2. Human Resource Management, Noe A.Raymond, John Hollenbeck, Barry Gerhart and Patrick Wright, Tata McGraw Hill.</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Human Resource Management, Aswathappa, 4<sup>th</sup> Edition, TMH 2006</li> <li>2. Human Resource Management, Ian Beardwell&amp; Len Holden-Macmillan India Ltd.</li> <li>3. Human Resource Management, Khanka S.S., S.Chand</li> <li>4. Human Resource Management, Text and Cases, VSP Rao, Excel Books 2006.</li> </ol>					
<b>Online Learning Resources:</b>					
<a href="https://onlinecourses.swayam2.ac.in/cec21_mg06/preview">https://onlinecourses.swayam2.ac.in/cec21_mg06/preview</a> <a href="https://onlinecourses.swayam2.ac.in/nou21_hs19/preview">https://onlinecourses.swayam2.ac.in/nou21_hs19/preview</a> <a href="https://onlinecourses.nptel.ac.in/noc20_mg15/preview">https://onlinecourses.nptel.ac.in/noc20_mg15/preview</a>					



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**COMMON COURSE STRUCTURE**

Course Code	BUSINESS RESEARCH METHODS	L	T	P	C
21E00204		4	0	0	4
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To introduce business research, types and technology used in business research.</li> <li>• To explain in detail on research process involved in business research.</li> <li>• To discuss sources of data and instruments to collect data</li> <li>• To provide knowledge on analysis and interpretation of outcome of the data in a scientific way.</li> <li>• To provide knowledge on descriptive and inferential statistical analysis.</li> <li>• To impart competence skills to undertake business research problem and carryout scientific research.</li> </ul>					
<b>*Standard Statistical tables shall be allowed in the examination</b>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Learn types of business research, technology used in business research in technological era.</li> <li>• Identify research problem, appropriate research design and sample design for the problem, formulate hypothesis, testing process of hypothesis.</li> <li>• Understand sources of data, instruments to collect data, analyse and interpretation of data.</li> <li>• Prepare and present the research report effectively and efficiently.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:08			
<b>Introduction to Business Research:</b> Definition-Types of Business Research. Scientific Investigation, Technology and Business Research: Information needs of Business - Technologies used in Business Research: The Internet, E-mail, Browsers and Websites. Role of Business Research in Managerial Decisions.					
<b>UNIT - II</b>		Lecture Hrs:12			
<b>The Research Process:</b> Problem Identification: Broad Problem Area-Preliminary Data Gathering. Literature Survey - Hypothesis Development - Statement of Hypothesis- Procedure for Testing of Hypothesis. The Research Design: Types of Research Designs: Exploratory, Descriptive, Experimental Designs and Case Study -Measurement of Variables- Operational Definitions and Scales-Nominal and Ordinal Scales- Rating Scales- Ranking Scales- Reliability and Validity - Sampling and Methods of sampling					
<b>UNIT - III</b>		Lecture Hrs:12			
<b>Collection and Analysis of Data</b> Sources of Data-Primary and Secondary Sources of Data - Data Collection Methods- Interviews: Structured Interviews and Unstructured Interviews- Observational Surveys: Questionnaire Construction: Organizing Questions- Structured and Unstructured Questionnaires – Guidelines for Construction of Questionnaires.					
<b>UNIT - IV</b>		Lecture Hrs:12			
<b>Data Preparation and Analysis:</b> Data preparation process, problems in preparation process - An overview of Descriptive, Associational and Inferential- Statistical Measures.					
<b>UNIT - V</b>		Lecture Hrs:12			
<b>The Research Report:</b> Research Reports-Components-The Title Page-Table of Contents-The Executive Summary-The Introductory Section-The Body of the Report-The Final Part of the Report-Acknowledgements – References-Appendix - Guidelines for Preparing a Good Research report - Oral Presentation.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Research Methodology – methods &amp; Techniques, C.R. Kothari, Vishwa prakashan.</li> <li>2. Research Methods for Business–A Skill Building Approach, Uma Sekaran, John Wiley &amp; Sons (Asia) Pvt. Ltd, Singapore.</li> </ol>					



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3. Research Methodology(Concepts and cases) Deepak Chawla NeenaSondhi-Vikas publishing
<b>Reference Books:</b>
<ol style="list-style-type: none"> <li>1. Business Research Methods, Donald R Cooper and Pamela S Schindler,9/e,Tata McGraw-Hill Publishing Company Limited.</li> <li>2. Methodology and Techniques of Social Science Research, Wilkinson &amp; Bhandarkar, Himalaya Publishing House.</li> <li>3. Business Research Methods 8e, Zikmund- Babin-Carr- Adhikari-Griffin-Cengage learning.</li> <li>4. Business Research Methods- Alan Broman, Emma Bell 3e, Oxford university</li> </ol>
<b>Online Learning Resources:</b>
<a href="https://onlinecourses.swayam2.ac.in/cec20_mg14/preview">https://onlinecourses.swayam2.ac.in/cec20_mg14/preview</a> <a href="https://onlinecourses.nptel.ac.in/noc20_ge01/preview">https://onlinecourses.nptel.ac.in/noc20_ge01/preview</a>



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**COMMON COURSE STRUCTURE**

Course Code	OPERATIONS RESEARCH	L	T	P	C
21E00205		4	0	0	4
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To provide the basic knowledge about Operation Research, importance, application areas of Operations research and various optimizing techniques in the business operations.</li> <li>• To impart different optimization models under typical situations in the business organization.</li> <li>• To describe different game strategies under cut-throat competitive business environment</li> <li>• To explain optimization tools in solving the management problems through modelling and using mathematical approach.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand nature, scope and significance of Operation Research and formulation of given business problem in a LPP model and solving methods.</li> <li>• Learn different optimizing solutions for various business problems using appropriate modelling techniques.</li> <li>• Acquire the skills to complete a project effectively and efficiently with in the given resources.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:12			
Introduction to OR: Meaning, Nature, Scope & Significance of OR - Typical applications of Operations Research. The Linear Programming Problem – Introduction, Formulation of Linear Programming problem, Limitations of L.P.P, Graphical method, Simplex method: Maximization and Minimization model(exclude Duality problems), Big-M method and Two Phase method.					
<b>UNIT - II</b>		Lecture Hrs:12			
Transportation Problem: Introduction, Transportation Model, Finding initial basic feasible solutions, Moving towards optimality, Unbalanced Transportation problems, Transportation problems with maximization, Degeneracy. Assignment Problem – Introduction, Mathematical formulation of the problem, Solution of an Assignment problem, Hungarian Algorithm, Multiple Solution, Unbalanced Assignment problems, Maximization in Assignment Model.					
<b>UNIT - III</b>		Lecture Hrs:10			
Sequencing – Job sequencing, Johnsons Algorithm for n Jobs and Two machines, n Jobs and Three Machines, n jobs through m machines, Two jobs and m Machines Problems.					
<b>UNIT - IV</b>		Lecture Hrs:10			
Game Theory: Concepts, Definitions and Terminology, Two Person Zero Sum Games, Pure Strategy Games (with Saddle Point), Principal of Dominance, Mixed Strategy Games (Game without Saddle Point), Significance of Game Theory in Managerial Application.					
<b>UNIT - V</b>		Lecture Hrs:12			
Project Management: Network Analysis – Definition –objectives -Rules for constructing network diagram- Determining Critical Path – Earliest & Latest Times – Floats - Application of CPM and PERT techniques in Project Planning and Control – PERT Vs CPM. (exclude Project Crashing).					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Operations Research / R.Pannerselvam, PHI Publications.</li> <li>2. Operations Research / S.D.Sharma-Kedarnath</li> <li>3. Operations Research /A.M.Natarajan,P.Balasubramani,A. Tamilarasi/Pearson Education.</li> </ol>					
<b>Reference Books:</b>					





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| <ol style="list-style-type: none"><li>1. Introduction to O.R/Hiller &amp; Libermann (TMH).</li><li>2. Operations Research: Methods &amp; Problems / Maurice Saseini, Arthur Yaspan &amp; Lawrence Friedman. Pearson</li><li>3. Quantitative Analysis For Management/ Barry Render, Ralph M. Stair, Jr and Michael E. Hanna/</li><li>4. Operations Research / Wagner/ PHI Publications.</li></ol> |
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**Online Learning Resources:**

<p><a href="https://onlinecourses.swyam2.ac.in/cec20_ma10/preview">https://onlinecourses.swyam2.ac.in/cec20_ma10/preview</a> <a href="https://onlinecourses.nptel.ac.in/noc20_ma23/preview">https://onlinecourses.nptel.ac.in/noc20_ma23/preview</a> <a href="https://onlinecourses.nptel.ac.in/noc19_ma29/preview">https://onlinecourses.nptel.ac.in/noc19_ma29/preview</a></p>
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**COMMON COURSE STRUCTURE**

Course Code	OPERATIONS MANAGEMENT	L	T	P	C
21E00201		4	0	0	4
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain various concepts of Production and Operations Management.</li> <li>• To explore and impart knowledge on the elements of good control system, the role of control charts and statistical process control methods in helping managers to control variation.</li> <li>• To develop the strong knowledge about quality control systems</li> <li>• To facilitate the knowledge over real time inventory control techniques</li> <li>• To offer learners an introduction to industry 4.0, its applications in the business world.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand the concept of Production and Operations Management.</li> <li>• Construct and interpret simple control charts for both continuous and discrete data.</li> <li>• Gain knowledge on the quality philosophies and principles of deming, Juran, six sigma and to become acquainted with the International Organization for Standardization's ISO 9000:2000 requirements.</li> <li>• Learn different types of inventory that firm's use and their role in value analysis</li> <li>• Familiarize with inventory concepts to support the development of useful quantitative models for inventory management.</li> <li>• Understand the drivers and enablers of Industry 4.0</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:08			
<b>Introduction and Overview of Operations Management:</b> Definition of Operations Management – Nature and Scope of OM – Role & Decision areas of Operations Manager- interface of OM with other functions - Operations Management's future challenges					
<b>UNIT - II</b>		Lecture Hrs:12			
<b>Operations Control:</b> Managing of Work Environment–Automation–Technology Management–Waste Management–Quality Assurance and Quality Circles–Statistical Quality Control–Control Charts for Variables–Average–Range and Control charts for Attributes. Acceptance Sampling Plans. Purchase functions and Procedure					
<b>UNIT - III</b>		Lecture Hrs:12			
<b>Managing for Quality:</b> Basic concepts of quality, dimensions of quality, Juran's quality trilogy, Deming's 14 principles, Quality improvement and cost reduction, ISO9000-2000 clauses & coverage. Six Sigma, Productivity–factors affecting productivity - measurement & improvements in productivity–new product development and design–stages.					
<b>UNIT - IV</b>		Lecture Hrs:12			
<b>Inventory and Inventory Models:</b> Inventory Control–Different Systems of Inventory Control, Costs & Types of Inventory – ABC, VED. Value Analysis – importance in cost reduction – concepts and procedures. Inventory control –Types of Inventory–Safety stock – Inventory Control Systems–JIT, VMI.					
<b>UNIT - V</b>		Lecture Hrs:12			
<b>Introduction to Industry 4.0</b> - The Various Industrial Revolutions - Digitalization and the					



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Networked Economy - Drivers, Enablers, Compelling Forces and Challenges for Industry 4.0 – Benefits of adopting an Industrial 4.0 model
<b>Textbooks:</b>
<ol style="list-style-type: none"> <li>1. Heizer, Render, Principles of Operations Management 8th Edition, Prentice Hall, 2011.</li> <li>2. B. Mahadevan, “Operations Management - Theory and Practice”, Pearson, New Delhi, 2013.</li> <li>3. Operations Management and Control , Banerjee Biswajit, S.Chand</li> </ol>
<b>Reference Books:</b>
<ol style="list-style-type: none"> <li>1. Panner Selvem: “Production and Operations Management”, Prentice Hall of India, New Delhi, 2012.</li> <li>2. S N Chary, “Production and operations management”, Tata McGraw Hill, NewDelhi, 2013.</li> </ol>
<b>Online Learning Resources:</b>
<a href="https://onlinecourses.swayam2.ac.in/imb21_mg47/preview">https://onlinecourses.swayam2.ac.in/imb21_mg47/preview</a> <a href="https://onlinecourses.nptel.ac.in/noc21_me18/preview">https://onlinecourses.nptel.ac.in/noc21_me18/preview</a>



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Course Code	General Elective – I	L	T	P	C
21E00207a	<b>ADVANCED COMMUNICATION</b>	2	0	0	2
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain communication concepts</li> <li>• To develop the students' competence in communication at an advanced level.</li> <li>• To demonstrate communication skills viz., listening, speaking, reading and writing with teaching aids.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand the communication concepts and</li> <li>• Improve communication and competence skills</li> <li>• Obtain and apply proficiency in business communication at the workplace and professional contexts.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:6			
Concept of Managerial Communication – Effective Listening – Barriers, Steps for Active Listening – Effective Speaking – Body Language & Modulation, Informative, Persuasion Communications – Effective Reading – Obstacles, Effective Reading, Reading Comprehension – Effective Writing – Condensation, Note Making Methods, Executive Summary.					
<b>UNIT - II</b>		Lecture Hrs: 6			
Business Letters & Reports: Types of Business Letters – Elements; Types of Reports – Informal – Formal Reports – Elements; Annual Reports - Technical Proposals – Structure – Circulars - Notices – Memos.					
<b>UNIT - III</b>		Lecture Hrs: 3			
Meetings & Reports: Meeting Invitation - Notice – Agenda – Meeting Participants – Roles; Meeting conduction & Etiquette - Minutes of the Meeting – Documentation – Filing;					
<b>UNIT - IV</b>		Lecture Hrs: 3			
Communication Strategies: Conflict Resolution – Win-Win strategy; Managerial Negotiations – Bargaining, Distributive, Integrative Strategies; Interviews – Types – purpose – process;					
<b>UNIT - V</b>		Lecture Hrs: 6			
Technology for Communication: Conventional Modes Vs Computer based Technologies – Email, Social Media, Micro Soft & Google Tools – Data – Collection – Organizing – Analyzing - Presentations using Technology.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Managerial Communication – Strategies and Applications, Geraldine E.Hynes, McGrawHill</li> <li>2. Business Communication, C.S.Rayudu, HPH.</li> <li>3. Business Communication, Meenakshi Raman, Oxford University Press.</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Business communication, Shalini Varma, Vikas.</li> <li>2. Business Communication, Raymond V.Lesikar, Neeraja Pandit et al.,TMH</li> <li>3. Business Communications, Hudson, Jaico Publications</li> <li>4. Business communication Sehgal, khetarpal, Excel Books</li> <li>5. Effective Communication, Harward Business School, Harward Business Review No.1214.</li> <li>6. Communication skills, Sanjay Kumar, Pushpalata, Oxford</li> </ol>					
<b>Online Learning Resources:</b>					
<a href="https://onlinecourses.swayam2.ac.in/imb19_mg14/preview">https://onlinecourses.swayam2.ac.in/imb19_mg14/preview</a> <a href="https://www.youtube.com/watch?v=ITHnugowc_Q">https://www.youtube.com/watch?v=ITHnugowc_Q</a>					



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Course Code	General Elective – I	L	T	P	C
21E00207b	E-BUSINESS	2	0	0	2
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To impart the concepts and various application issues of e-business and various online strategies for e-business.</li> <li>• To explain various electronic payment systems.</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand electronic business and related concepts in detail.</li> <li>• Identify security threat in e-business and steps, methods to overcome security issues.</li> <li>• Know various electronic payment system and business models in the present technology business world.</li> <li>• Know the e-business infrastructure requirements for e-business.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs: 6			
Introduction to e-business : Electronic business, Electronic commerce, difference between e-business & e-commerce, electronic commerce models, types of electronic commerce, value chains in electronic commerce, E-commerce in India, internet, web based tools for electronic commerce. Electronic data, Interchange, components of electronic data interchange, electronic data interchange process.					
<b>UNIT - II</b>		Lecture Hrs: 6			
Security threats to e- business: Security overview, Electronic commerce threats, Encryption, Cryptography, public key and private key Cryptography digital signatures, digital certificates, security protocols over public networks : HTTP, SSL, Firewall as security control, public key infrastructure (PKI) For Security.					
<b>UNIT - III</b>		Lecture Hrs: 6			
Electronic payment system : Concept of money, electronic payment systems, types of electronic payment systems, smart cards and electronic payment systems, infrastructure issues in EPS, Electronic fund transfer.					
<b>UNIT - IV</b>		Lecture Hrs: 4			
E-business applications and strategies : Business models & revenue models over internet, emerging trends in e- business- governance, digital commerce, mobile commerce, strategies for business over web, internet based business models.					
<b>UNIT - V</b>		Lecture Hrs: 6			
<b>E –business infrastructure and e- marketing</b> : Hard works system software infrastructure, ISP's, managing e-business applications infrastructure, what is e- marketing, e-marketing planning, tactics, strategies.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Dave chaffey :e-business &amp; e-commerce management- Pearson.</li> <li>2. E- commerce- e-business :Dr.C.S.Rayudu, Himalaya.</li> </ol>					
<b>Reference Books:</b>					
<ol style="list-style-type: none"> <li>1. Whitley, David (2000) ,e-commerce strategy, Technologies and applications. TMH.</li> <li>2. Schneider Gary P. and Perry, James T (1<sup>ST</sup> edition 2000) Electronic commerce, Thomson Learning.</li> <li>3. Bajaj, Kamlesh K and Nag, Debjani (1<sup>st</sup> edition 1999) ,e- commerce, The cutting edge of business, TMH Publishing company</li> </ol>					
<b>Online Learning Resources:</b>					
<a href="https://onlinecourses.nptel.ac.in/noc19_mg54/preview">https://onlinecourses.nptel.ac.in/noc19_mg54/preview</a> <a href="https://www.classcentral.com/course/swayam-e-business-14018">https://www.classcentral.com/course/swayam-e-business-14018</a>					



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**COMMON COURSE STRUCTURE**

Course Code	General Elective – I	L	T	P	C
21E00207c	<b>INDUSTRY 4.0 &amp; INNOVATION</b>	2	0	0	2
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To provide an overview of industry 4.0 and technology based innovations.</li> <li>• To Align the theory and concepts with Industrial application of computers</li> <li>• To Introduce the basic concepts of Industry 4.0, Artificial Intelligence, Big Data and Internet of Things.</li> <li>• To Discuss and demonstrate the applications and tools of Industry 4.0.</li> <li>• To Impart knowledge on innovation types, stages of innovation process, and competitive advantage</li> </ul>					
<b>Course Outcomes (CO):</b> Student will be able to					
<ul style="list-style-type: none"> <li>• Understand the basic concepts of Industry 4.0 and new technologies in decision making</li> <li>• Outline the features of Artificial Intelligence and application domains</li> <li>• Summarize the Big data domain stack and Internet of Things</li> <li>• Identify the applications and Tools of Industry 4.0</li> <li>• Learn and think innovative ideas based on technology</li> <li>• Apply the knowledge in various industries based on technology to take effective and efficient managerial decision.</li> </ul>					
<b>UNIT - I</b>		Lecture Hrs:6			
Industry 4.0: Need – Reason for Adopting Industry 4.0 - Definition – Goals and Design Principles - Technologies of Industry 4.0 – Big Data – Artificial Intelligence (AI) – Industrial Internet of Things - Cyber Security – Cloud – Augmented Reality – Mixed Reality.					
<b>UNIT - II</b>		Lecture Hrs: 6			
Artificial Intelligence: Artificial Intelligence (AI) – What & Why? - History of AI -Foundations of AI -The AI - Environment - Societal Influences of AI - Application Domains and Tools - Associated Technologies of AI - Future Prospects of AI - Challenges of AI.					
<b>UNIT - III</b>		Lecture Hrs: 6			
Big Data and IOT: Data : Terminologies - Big Data Definitions - Essential of Big Data in Industry 4.0 - Big Data Merits and Advantages - Big Data Components : Big Data Characteristics - Big Data Processing Frameworks - Big Data Applications - Big Data Tools - Big Data Roles - Learning Platforms; Internet of Things (IoT) : Introduction to IoT - Architecture of IoT - Technologies for IoT - Security in IoT.					
<b>UNIT - IV</b>		Lecture Hrs: 6			
Applications of IoT – Manufacturing – Healthcare – Education – Aerospace and Defence – Agriculture – Transportation and Logistics – Impact of Industry 4.0 on Society: Impact on Business, Government, People. Tools for Artificial Intelligence, Big Data and Data Analytics, Virtual Reality, Augmented Reality, IoT, Robotics.					
<b>UNIT - V</b>		Lecture Hrs: 4			
Innovation: Meaning - Stages of Innovation Life cycle – Types of Innovations - Innovation as a knowledge-based process – Innovation and competitive advantage.					
<b>Textbooks:</b>					
<ol style="list-style-type: none"> <li>1. Managing Innovation -,By Joe Tidd, John Bessant &amp; et.al., Wiley India Publishers, New Delhi, Third Edition.</li> <li>2. Introduction to Industry 4.0 and Industrial Internet of Things by Prof.SudipMisra, IIT Kharagpur.</li> </ol>					



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**Reference Books:**

1. Alasdair Gilchrist. Industry 4.0: The Industrial Internet of Things, A press Publications.

**Online Learning Resources:**

<http://assets.press.princeton.edu/chapters/s9221.pdf>  
[https://www.researchgate.net/profile/Joe-Tidd/publication/285052130\\_Managing\\_Innovation/links/5662e4a508ae418a786b8dd8/Managing-Innovation.pdf](https://www.researchgate.net/profile/Joe-Tidd/publication/285052130_Managing_Innovation/links/5662e4a508ae418a786b8dd8/Managing-Innovation.pdf)



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**COMMON COURSE STRUCTURE**

Course Code	Skill Oriented Course DATA ANALYTICS LAB	L	T	P	C
		0	1	2	2
<b>Semester</b>		<b>II</b>			
<b>Course Objectives:</b>					
<ul style="list-style-type: none"> <li>• To explain the procedure in creation of company, ledger accounts and to explore, present financial statements of an business organization</li> <li>• To give knowledge on using of various financial tools to take long term investment decision</li> <li>• To demonstrate the process of storing, retrieving the data relating to employees, dealers, customers and consumers in an effective and efficient way</li> <li>• To impart the knowledge on Systems and MIS and process of designing the MIS in an organization.</li> </ul>					
<b>Course Outcomes (CO): Student will be able to</b>					
<ul style="list-style-type: none"> <li>• Demonstrate the creation of company, ledger accounts, explore and export financial statements</li> <li>• Exhibit the calculation of cost of capital and discounting factor techniques in long term investment decision.</li> <li>• Store and retrieve the data relating to dealers, customers and consumers based on products, geographical criteria.</li> <li>• Present the data in the form of pivot tables, graphs and charts in effective and efficient way</li> <li>• Construct and present employee salary administration in an organization in an informative manner.</li> <li>• Understand information system in the organization, design of MIS and also internet and the tools used in Internet.</li> </ul>					
<b>List of Experiments:</b>					
<b>Unit – 1</b>					
<b>Introduction to Excel-</b> Cells – name range – references – Creating and editing worksheets-Cell Formatting-Creating and using formulas and functions-Use of Macros –Sorting and querying data-Working with graphs and charts – usage of Paste special					
<b>Unit – 2</b>					
<b>Basis of Excel:</b> Managing Worksheets and Workbooks. - Worksheet Vs. Workbook - Creating new worksheets and workbooks - Deleting worksheets and workbooks -Naming and renaming a worksheet - Toggling between worksheets and workbooks - Copy and Move Worksheets - Hide, Unhide, Group and Ungroup Cells -Hide and Unhide Worksheets -Save and Save As					
<b>Unit – 3</b>					
<b>Advanced Excel:</b> Cell Referencing - Data Validation- Naming a Cell or Range of Cells (Name Manager).- Basic formulas (SUM, COUNTA, AVERAGE, MAX, MIN). Text Functions (RIGHT, LEFT, MID, SUBSTITUTE, FIND, LEN). Date Functions (TODAY, NOW, DAY, MONTH, YEAR, EDATE, EOMONTH, TEXT).					
<b>Unit – 4</b>					
<b>Advanced Excel II:</b> Lookup Functions (VLOOKUP, HLOOKUP, MATCH, INDEX). - Logical Functions (IF, AND, OR). -Data Analysis Functions (SUMIF, SUMIFS, COUNTIF, COUNTIFS).- Conditional Formatting, Filtering and Sorting. - Graphs, Charts and Pivot Tables remove duplicates					
<b>Unit – 5</b>					
<b>Conducting Online surveys</b> – usage of Google drive – micro soft online surveys – sharing with the help of social media/ internet- getting responses from online survey- sorting and filter online survey					





**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY ANANTAPUR**  
(Established by Govt. of A.P., ACT No.30 of 2008)  
**ANANTHAPURAMU – 515 002 (A.P) INDIA**

**MASTER OF BUSINESS ADMINISTRATION**  
**MBA; MBA (General Management); MBA (Business Management)**  
**COMMON COURSE STRUCTURE & SYLLABI**

**References:**

- Ms Office Excel-Frye, PHI publications
- Ms Office Access- Step by step, PHI publications
- SPSS User manual

Online learning resources/Virtual labs:

<https://www.coursera.org/specializations/excel>

<https://www.coursera.org/specializations/everyday-excel>

<https://www.coursera.org/learn/excel-basics-data-analysis-ibm>